



*Creative Technology*

## QUALITY POLICY

### **Background**

Corintech Ltd is an electronic product design and manufacturing company operating in a competitive marketplace, where to be successful the Company must operate to high standards of quality. Our core strength – what differentiates us from other companies in our industry – is that we offer all the best attributes of a larger company such as: good capitalisation (plant & equipment), sound systems and infrastructure with a solid financial footing. At the same time, we have many of the advantages of a small company – willingness, agility, responsiveness, flexibility and personal contact.

The senior management team recognises the need for, and is fully committed to, an ongoing process of continuous improvement in all spheres of operation to ensure the successful development of the company. This effectiveness is maintained and monitored in accordance with the recognised international standard - BS EN ISO 9100:2003

### **Principles**

1. **Customer Focus:** The products and services we provide will meet our customers' requirements and expectations. We will at all times be highly responsive to customers' needs.
2. **Quality Improvement:** Using a structured process approach to quality management we aim to continuously improve. Key Performance Indicators (KPIs) are used as a reference for tracking improvements in critical strategic areas.
3. **Management Responsibility:** The management team will show the leadership necessary to ensure a culture of continuous improvement is at the heart of the business and will define the KPIs and set quality objectives in the form of measurable targets based upon these facts as the business progresses. Reviews will be carried out at least twice yearly.
4. **Staff Involvement:** Staff will be aware of and understand the company's quality objectives and the means that are used to measure progress. Regular communication of both a formal (notice boards/monthly meeting / newsletter) and an informal nature (ad-hoc briefings, etc.) will be used to disseminate information. All staff have access to the Quality manual via any computer on the company network.

5. **Staff Competence:** Staff will be encouraged to develop their skills and knowledge. They will be trained, and their competence assessed, before they are allowed to undertake any process unsupervised. There will be a system of continual monitoring to ensure that their knowledge and skills are current and in line with the current quality objectives & procedures.
6. **Suppliers:** The Company will use reputable and reliable suppliers, ensuring that only original, certified materials are purchased. Suppliers will be assessed before and during use.
7. **Environment:** The Company operates an equal opportunity, non-discriminatory environment in which people feel involved and valued. The company will act in a way that is environmentally responsible and sensitive, adhering to the laws and regulations within all areas of company operation, health & safety at work, environmental impact and employee welfare.

## Products

Includes, but not limited to, the sub-contract design and / or manufacture and all other similar, related & supporting activities, of the following, individually or in mixed combinations, including conformal coatings if required:

Thick film custom designed solder assembled hybrids

Solder assembled surface mounted PCB's

Bare die and wire bonded hybrids

Bare die and wire bonded PCB's (chip on board)

Resistors and resistor networks

Hand soldered PCB's